

Members, Guests and Visitors – Code of Conduct

The intention of this Code of Conduct is to establish clear and acceptable behaviour expectations for Stinchcombe Hill Golf Club members, guests, and visitors, It is not intended to restrict the rights of anyone but rather to ensure that all members, guests, and visitors can expect to be treated with respect while enjoying the Stinchcombe Hill golf course and clubhouse.

Stinchcombe Hill Golf Club deems that upon payment of membership or green fees, all members, guests, and visitors have given their consent to be bound by both the restrictions and penalties imposed by this code of conduct. Members shall be liable for any breach committed whether by themselves or their guests.

Member Responsibilities

- You must always act within constitution & byelaws, club policies & procedures. These can be found on the club website and are available from the General Managers office. Not having seen or been aware of these will not be accepted as an excuse for not following the Code.
- Be respectful to all those you come into contact with at Stinchcombe Hill Golf Club. Respect diversity, different roles and boundaries, and avoid giving offence. Do not engage in any form of sexual, racial, religious discrimination or harassment. Do not conduct yourself in any rude or immoral manner, including the use of profane language, gestures, insults, or other such misbehaviour.
- When using social media in connection with the club, its officials, or members, do so in a manner which could not be deemed offensive. You are expected to avoid publicly expressing negative issues relating to the Club, its officials, or members on social media. Any such issues should be raised in line with the process outlined in this Code of Conduct for dealing with complaints and protests.
- In no case shall a servant of the club be reprimanded directly by a member or entitled to enter into discussion with a member on any instructions passed to them by the committee.
- As well as avoiding actual impropriety, conduct yourself in a manner which does not damage or undermine the reputation of the Club (especially when you are representing the club) and do not take part in any activity which is in conflict with the objects of the Club, or which might damage the reputation of the Club.

On the Course

- Avoid slow play, apply ready golf principles, and allow other golfers to play through as appropriate.
- Adhere to the dress code and observe proper golf etiquette as well as R&A and local rules of the course.
- Respect the rights of other players and golf course staff. Golf course staff always have right of way when actively engaged in work on the course – do not play your ball if there is any risk to staff or equipment.
- Respect the golf course, golf carts and obey all signage on the golf course.
- Take pride in the physical appearance of the golf course as it is reflective of you as a member. Replace divots or use seed mix, rake bunkers, and fix pitch marks.
- Act honestly on all occasions during play. Conduct yourself in a sportsmanlike manner and do not knowingly cheat, throw clubs, disrespect employees, officials, or fellow competitors
- Mobile phones must be switched to silent on the golf course

In the Clubhouse

- Respect clubhouse facilities
- The use of foul or abusive language such as swearing has no place in the clubhouse and any member heard using unacceptable or offensive language will be asked to either stop or leave the premises. Where someone is observed consistently using bad language after being warned then their continued membership will be reviewed accordingly. Whilst fully acknowledging that adult banter contributes to increasing a healthy atmosphere amongst members, these rules are to safeguard others who should not have to hear language that they would not personally use or make people feel uncomfortable.
- Smoking or the use of e-cigarettes is not permitted within any of the club buildings.
- Be considerate towards others when using your Mobile phone in the clubhouse.

Complaints & protests

All complaints must be made in writing addressed to the General Manager and signed by the person complaining.

The above list may not be exhaustive.